

Millbank Estate Management Organisation (MEMO)

Winter Newsletter 2011

www.millbank-emo.co.uk



Merry Christmas & Happy New Year from all at MEMO

The MEMO Office would like to wish all residents a very Merry Christmas & Happy New Year.

On Friday 16 December we would like to mark the festive season with Mulled wine and mince pies at the MEMO Office, Reynolds House Court Yard, at 12 noon.

Pellings LLP has kindly sponsored us with a Christmas tree and refreshments for the event.

Pellings 

We want to take this opportunity to thank all our residents for this year; it has been an eventful year with a lot of achievements. We are looking forward to 2012 and new challenges that will contribute to the betterment of our Estate!

Christmas Opening Hours

26 December **Closed**

27 December **Closed**

28 December **9am-12 & 2-4pm**

29 December **9am-12 & 2-4pm**

30 December **9am-12**

2 January **Closed**

In case of an emergency call the Link Office on 020 7286 7412



Bear the planet in mind this Christmas and recycle more!

In a recent survey carried out, it has been highlighted that Millbank Estate residents are not very good at recycling. As a matter of fact the average recycling per household is 2.6kg/week. The target for Westminster council is 4.55kg/week. In light of that, we have increased the number of recycling bins on the estate. This Christmas we want to encourage all our residents to think about what is recyclable and ensure that waste is separated. With your help we can improve the impact we have on the environment through recycling more!



Use of Chutes

We are experiencing severe difficulties with chutes on the estate. Below is a picture of one chute on the estate which is misused repeatedly, despite letters to residents pleading for the chutes to be used appropriately.

Not only is this added work for our caretakers, it is also unpleasant, unsightly and results in increased management costs for the Estate.



We are working with Environmental Services to tackle this problem and it is a breach of tenancy/lease agreement to misuse communal facilities.

Please help us take care of our Estate and use the chutes appropriately.

Major Works for the L Blocks

The feasibility study is under way to identify the scope of works for the three 'L' Blocks. Works will be procured early 2012 and are projected to begin in the summer. Consultation meetings will be held with residents as soon as the Scheme & Estimate has been approved by CWH. If you have any queries please contact Annelie in the MEMO Office.

A big Thank You and Congratulations

The following blocks are kept in meticulous order and hallways and stair cases are kept clear.

1-10 & 21-30 **Rossetti**
1-20 **Ruskin**
16-25 **Landseer**
1-10 & 21-30 **Stubbs**



IMPORTANT TELEPHONE NUMBERS

Emergency dental or GP Service helpline
Tel: 020 7377 7151

NHS Direct
Tel: 0845 4647

Senior Passport Line (older people's services)
Tel: 020 7641 1444

Samaritans
Tel: 08457 90 90 90

Safer Neighbourhood Team (Vincent sq)
Tel: 020 8721 2876

Police, Fire brigade, Ambulance
Tel: 101 (non-emergency)
Tel: 999 (emergency)

Noise Team
Tel: 0207 641 2000

Emergency Link Office
Tel: 020 7286 7412